

Terms and Conditions for Tonkaz UK

Effective Date: 11.20.20

Welcome to **Tonkaz UK**! By accessing or using our website and services, you agree to comply with and be bound by the following terms and conditions. If you do not agree with any part of these terms, you should not use our services.

1. General Information

These Terms and Conditions govern the use of the **TonkazUK** website and services

We reserve the right to modify or revise these Terms and Conditions at any time. Any changes will be posted on this page with the updated date. It is your responsibility to review these Terms periodically.

2. Product Information and Availability

We strive to ensure that all products listed on our Site are accurately described. However, we do not guarantee that all product information (such as pricing, availability, and specifications) is free from errors.

- **Pricing:** Prices are subject to change without notice. All prices are listed in [Insert Currency].
- **Availability:** We cannot guarantee product availability at all times. In the event of an out-of-stock item, we will notify you as soon as possible.

3. Ordering and Payment

By placing an order on our Site, you are offering to purchase a product under the following conditions:

- **Order Confirmation:** Once your order is placed, you will receive an order confirmation email. This email serves as acknowledgment that we have received your order, not acceptance.
- **Payment:** All payments must be made using the methods available on our Site (e.g., credit/debit card, PayPal, etc.). Payments are processed securely through our payment gateway.
- **Order Acceptance:** We reserve the right to refuse or cancel any order at our discretion, including but not limited to situations involving errors in product pricing or availability.

4. Shipping and Delivery

- **Shipping:** We offer shipping to various locations as specified on the Site. Shipping fees will be calculated based on the delivery address and chosen delivery method.
- **Delivery Times:** Estimated delivery times are provided at checkout, but we are not liable for delays caused by third-party carriers or circumstances beyond our control.
- **Order Tracking:** Once your order is shipped, you will receive a tracking number to monitor your shipment.

5. Returns and Refunds

We want you to be completely satisfied with your purchase. If you are not satisfied, our return policy is as follows:

- **Return Period:** You may return most items within **30 days** of the purchase date.
- **Eligibility:** Returned items must be in new, unused condition with all original packaging and tags intact.
- **Refunds:** Once your return is processed, we will issue a refund to your original payment method (excluding shipping costs, unless the return is due to an error on our part).
- **Non-returnable Items:** Some items, such as personalized or custom products, may not be eligible for return.

6. Intellectual Property

All content on our Site, including text, images, logos, graphics, videos, and software, is the property of **[Your Company Name]** or its licensors and is protected by copyright laws. You may not use, reproduce, distribute, or modify any content from the Site without prior written consent.

7. User Account

To access certain features of our Site, you may need to create an account. By creating an account, you agree to the following:

- **Account Responsibility:** You are responsible for maintaining the confidentiality of your account and password. You agree to notify us immediately of any unauthorized use of your account.
- **Accuracy of Information:** You agree to provide accurate and up-to-date information when creating your account or making a purchase.

8. Limitation of Liability

To the fullest extent permitted by law, TonkazUK shall not be liable for any indirect, incidental, special, or consequential damages, or for any loss of profits, data, or goodwill resulting from your use of the Site or products purchased.

Our liability, if any, shall be limited to the amount paid for the product in question.

9. Privacy and Data Protection

We respect your privacy and are committed to protecting your personal data. Please review our **Privacy Policy** to understand how we collect, use, and protect your information.

10. Governing Law and Dispute Resolution

These Terms and Conditions are governed by the laws of the United Kingdom. Any disputes or claims related to these Terms shall be resolved in the court, subject to applicable legal regulations.

11. Prohibited Uses

You agree not to use our Site for any unlawful purpose or in any way that could damage, disable, overburden, or impair the functionality of the Site. Prohibited uses include, but are not limited to:

- Engaging in fraudulent activities or unauthorized transactions.
- Uploading or distributing harmful files, malware, or viruses.

- Violating the intellectual property rights of others.

12. Indemnity

You agree to indemnify, defend, and hold harmless TonkasUK, its affiliates, employees, agents, and third-party service providers from any claims, damages, losses, liabilities, and expenses arising from your use of the Site or violation of these Terms and Conditions.

13. Force Majeure

We are not liable for any delay or failure to perform our obligations under these Terms due to causes beyond our reasonable control, including but not limited to natural disasters, strikes, labor disputes, or government restrictions.

14. Contact Us

If you have any questions or concerns regarding these Terms and Conditions, please contact us at:

- **Email:** tonkasuk@gmail.com
- **Phone:** +447599038279

Disclaimer:

This **Terms and Conditions** template is for informational purposes only and does not constitute legal advice. Please consult with a legal professional to ensure compliance with relevant laws in your jurisdiction, especially with respect to eCommerce laws, consumer rights, and privacy regulations.